

Wool 'N Things Course Policy

Courses are small in order to provide you with the best possible access to instruction. A minimum of 2 and a maximum of six students unless otherwise stated. If you register with a friend your course is guaranteed!

Your instructors are independent business owners working in co-operation with their Local Yarn Store. Course fees are due upon registration. You may pay by electronic transfer to the instructor, or by paying cash at the store. Your spot is only confirmed once payment is received. You will receive an email from the instructor confirming your registration once your payment is received. This confirmation will contain a materials list and course preparation details.

When a course becomes full we begin a waitlist and if there are enough students we will try to run another offering. There is no guarantee that a waitlist will result in a course but we will do our best!

Life sometimes gets in the way of our leisure pursuits! We understand that there will be times when you have to cancel a class. Unfortunately we cannot offer a refund when you cancel unless we can fill the spot from the waitlist. If in the unusual event that we cancel we do provide a refund.

Carefully read the course information that you get when you register and make sure that you do all the preparation work before the class starts and bring the supplies with you. All yarns are to be purchased at Wool 'N Things where you can find everything that you will need. We do understand that you may already have the tools and other supplies.

Important reminders for class day:

- 1) Our classrooms are up a flight of stairs.
- 2) Bring a pair of slippers or indoor shoes.
- 3) Remember to bring all your supplies.
- 4) No food or drinks in the classroom.
- 5) Bring your patience and a sense of humour ☺

We look forward to sharing our passion for knitting, crochet, and making new friends in fibre!

Maren and **Sherry**